

Before you fly

London Heathrow Upper Class Wing The perfect departure

Our Upper Class Wing delivers the ultimate departure experience when flying from Terminal 3. If arriving by car, your driver simply follows the signs to the Virgin Atlantic Upper Class Wing, where our team will be waiting to greet you, take your bags, and hand you your boarding pass. From there, glide through Private Security and head straight to the Clubhouse.

Travelling by train or Tube? You'll take the lift up to the Wing just beside Upper Class Check In (Zone A, main terminal building).

Upper Class Wing access is exclusive to Virgin Atlantic Upper Class passengers and Gold Flying Club members.

Virgin Atlantic Clubhouse Love the time before you fly

Step into our award-winning Clubhouse – your preflight escape.

With quiet corners, speedy WiFi and seriously good food, it's the perfect spot to unwind or take care of some last-minute emails. Order from our mouthwatering menu or grab a light bite from the deli bar. Or take a moment to re-energise in the Retreat – our dedicated yoga and relaxation area.

Open to Upper Class, Gold Flying Club and other eligible guests.

You'll find Virgin Atlantic Clubhouses in London Heathrow, New York JFK, Los Angeles, Johannesburg, San Francisco and Washington D.C.









Onboard

Virgin Atlantic Economy

With Virgin Atlantic Economy, we positively encourage you to be choosy. Select Classic or Delight and relax secure in the knowledge that whichever you go for, you'll get a choice of delicious three-course meals, complimentary drinks and snacks, and inseat power to keep your gadgets going.

Economy Classic: Take one 23kg checked bag (as well as hand luggage).

Economy Delight: Everything you get with Classic, plus Premium Check In, priority boarding, and an extra legroom seat.

Virgin Atlantic Premium

- Breeze through the airport with Premium Check In and priority boarding
- Start your flight with a glass of bubbly
- Settle into your extraspacious seat with headrest, footrest and 38" seat pitch
- Tuck into elevated dining, served with stainless steel cutlery and a stylish table setting
- Keep your gadgets powered and stay connected with onboard WiFi*
- Help yourself to snacks from the Wander Wall whenever you fancy

Virgin Atlantic Upper Class

- Glide through Private Security in our Upper Class Wing at Heathrow
- Unwind in the Clubhouse with a cocktail or a preflight workout
- Dine in your suite or mingle in our social space
- Stay connected with onboard WiFi* and inseat power
- Freshen up with a luxury amenity kit and drift off in a fully flat bed
- Be first off the plane and first to your bags
- Back at Heathrow, enjoy a cooked breakfast and refreshing shower at Revivals

*From £2.99









When you land

Virgin Atlantic Revivals

Arrive revived

Want to walk out of Heathrow ready for anything? You can with a pitstop at Revivals* - our exclusive arrivals retreat for Upper Class guests and Gold Flying Club members.

- Power up with a hot shower and luxe toiletries
- We'll press your clothes while you freshen up
- Tuck into a freshly cooked breakfast or lighter continental bites
- Catch up on emails or the morning papers in peace
- Stay connected with free WiFi throughout
- Enjoy coffee from our in-house barista

The Revivals lounge is signposted from the arrivals hall in Terminal 3.

*Open daily 5:30am to 12:30pm



More rewards with Flying Club

The fastest route to elevated travel



Earn and spend points on flights and holidays with Flying Club



Unlock 100s of rewards with Virgin Red, Virgin's reward club



Enjoy exclusive benefits as you move up tiers such as Premium Check In or lounge access



Virgin Points never expire so you can save as long as you need for your next adventure

Flying Club tier benefits

Tier benefits	Silver Eg. with 400 points from an Upper Class return flight	Gold Eg. with 1,000 points from 2 Upper Class returns and a one-way
Additional bonus points on every flight*	30%	60%
Reward flights	✓	✓
Upper Class Check In flying in any cabin		✓
Premium Check In flying in any cabin	✓	
Clubhouse access when flying in any cabin for you plus one guest**		✓
Access to London Heathrow Revivals lounge		✓
Supplementary Silver membership for a friend		✓
SkyTeam status	Elite	Elite+

^{*}Excludes reward flights

What you can earn and how you can spend it

You can use your Virgin Points for every seat onboard, giving you limitless choice and flexibility when planning your next trip.

Flying Club Silver

Two Upper Class returns to Toronto will give you enough Virgin Points for

- Two Economy return flights* to Orlando
- Two Premium return flights* to Cape Town or the Maldives

Flying Club Gold

Four Upper Class returns to Toronto will give you enough Virgin Points for

- Six Premium return flights* to the Maldives or Cape Town
- Two Upper Class return flights* to the Caribbean

^{**}Access for Gold Flying Club member plus one guest

^{*} Reward flights Virgin Atlantic operated, based on standard season rates, subject to availability and taxes, fees and carrier imposed surcharges apply

'The Six'- seven days a week

We can fly you direct from London to Toronto daily - all year round

LHR to YYZ

Airport	Flight number	Departure	Arrival	Aircraft*
LHR	VS147	5.50pm	8.40pm	B787

YYZ to LHR

Airport	Flight number	Departure	Arrival	Aircraft*
YYZ	VS148	10.30pm	10.40am	B787

*Aircraft type and flight time based on seasonal schedule - may vary for short periods

