

# Before you fly

# London Heathrow Upper Class Wing The perfect departure

Our Upper Class Wing delivers the ultimate departure experience when flying from Terminal 3. If arriving by car, your driver simply follows the signs to the Virgin Atlantic Upper Class Wing, where our team will be waiting to greet you, take your bags, and hand you your boarding pass. From there, glide through Private Security and head straight to the Clubhouse.

Travelling by train or Tube? You'll take the lift up to the Wing just beside Upper Class Check In (Zone A, main terminal building).

Upper Class Wing access is exclusive to Virgin Atlantic Upper Class guests and Gold Flying Club members.

# Virgin Atlantic Clubhouse Love the time before you fly

Step into our award-winning Clubhouse – your preflight escape.

With quiet corners, speedy WiFi and seriously good food, it's the perfect spot to unwind or take care of some last-minute emails. Order from our mouthwatering menu or grab a light bite from the deli bar. Or take a moment to re-energise in the Retreat – our dedicated yoga and relaxation area.

Open to Upper Class, Gold Flying Club and other eligible guests.

You'll find Virgin Atlantic Clubhouses in London Heathrow, New York JFK, Los Angeles, Johannesburg, San Francisco and Washington D.C.

## **Delta Sky Club**

Whether you want to work or relax before your flight, Delta Sky Club is your destination between destinations. Enjoy complimentary cocktails, fresh and healthy food options, free high-speed WiFi and more, in over 50 locations.









# Onboard

## Virgin Atlantic Premium

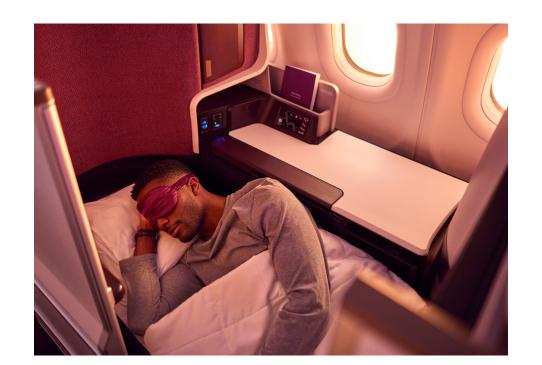
- Breeze through the airport with
   Premium Check In and priority boarding
- Start your flight with a glass of bubbly
- Settle into your extra-spacious seat with headrest, footrest and 38" seat pitch
- Tuck into elevated dining, served with stainless steel cutlery and a stylish table setting
- Keep your gadgets powered and stay connected with onboard WiFi\*
- Help yourself to snacks from the Wander Wall whenever you fancy

### **Virgin Atlantic Upper Class**

- Glide through Private Security in our Upper Class Wing at Heathrow
- Unwind in the Clubhouse with a cocktail or a preflight workout
- Dine in your suite or mingle in our social space
- Stay connected with onboard WiFi\* and inseat power
- Freshen up with a luxury amenity kit and drift off in a fully flat bed
- Be first off the plane and first to your bags
- Back at Heathrow, enjoy a cooked breakfast and refreshing shower at Revivals

\*From £2.99







# When you land

## **Virgin Atlantic Revivals**

Arrive revived

Want to walk out of Heathrow ready for anything? You can with a pitstop at Revivals\* - our exclusive arrivals retreat for Upper Class guests and Gold Flying Club members.

- Power up with a hot shower and luxe toiletries
- We'll press your clothes while you freshen up
- Tuck into a freshly cooked breakfast or lighter continental bites
- Catch up on emails or the morning papers in peace
- Stay connected with free WiFi throughout
- Enjoy coffee from our in-house barista

The Revivals lounge is signposted from the arrivals hall in Terminal 3.

\*Open daily 5:30am to 12:30pm



# More rewards with Flying Club

#### The fastest route to elevated travel



Earn and spend points on flights and holidays with Flying Club



Unlock 100s of rewards with Virgin Red, Virgin's reward club



Enjoy exclusive benefits as you move up tiers such as Premium Check In or lounge access



Virgin Points never expire so you can save as long as you need for your next adventure

#### Flying Club tier benefits

Tier benefits	Silver Eg. with 400 points from an Upper Class return flight	Gold Eg. with 1,000 points from 2 Upper Class returns and a one-way
Additional bonus points on every flight*	30%	60%
Reward flights	<b>✓</b>	<b>✓</b>
Upper Class Check In flying in any cabin		<b>✓</b>
Premium Check In flying in any cabin	<b>✓</b>	
Clubhouse access when flying in any cabin for you plus one guest**		<b>✓</b>
Access to London Heathrow Revivals lounge		<b>✓</b>
Supplementary Silver membership for a friend		<b>✓</b>
SkyTeam status	Elite	Elite+

<sup>\*</sup>Excludes reward flights

#### **Mutually rewarding benefits**

Flying with Delta will earn you Virgin Points, which you can redeem on Virgin Atlantic or any other SkyTeam member airline. Delta reward flights start from just 7,500 Virgin Points (one way) and can be used across the entire Delta global network.

## What you can earn and how you can spend it

You can use your Virgin Points for every seat onboard, giving you limitless choice and flexibility when planning your next trip.

### Flying Club Silver

Two Upper Class returns to New York JFK will give you enough Virgin Points for

- Two Economy return flights\* to the Maldives
- Two Premium return flights\* to the Caribbean or Dubai

### Flying Club Gold

Four Upper Class returns to New York JFK will give you enough Virgin Points for

- Seven Economy return flights\* to Orlando, the Maldives or Cape Town
- Five Premium return flights\* to the Caribbean

<sup>\*\*</sup>Access for Gold Flying Club member plus one guest

<sup>\*</sup> Reward flights Virgin Atlantic operated, based on standard season rates, subject to availability and taxes, fees and carrier imposed surcharges apply

# The city by the bay – every single day

We can fly you direct from London to San Francisco daily - all year round

# LHR to SFO

Airport	Flight Number	Departure	Arrival	Aircraft*
LHR	VS19	11.15am	2.20pm	B787
	VS41	4.25pm	7.30pm	B787

# SFO to LHR

Airport	Flight Number	Departure	Arrival	Aircraft*
SFO	VS20	4.10pm	10.30am	B787
	VS42	9.20pm	3.40pm	B787

\*Aircraft type and flight time based on seasonal schedule - may vary for short periods

