

Before you fly

London Heathrow Upper Class Wing The perfect departure

Our Upper Class Wing delivers the ultimate departure experience when flying from Terminal 3. If arriving by car, your driver simply follows the signs to the Virgin Atlantic Upper Class Wing, where our team will be waiting to greet you, take your bags, and hand you your boarding pass. From there, glide through Private Security and head straight to the Clubhouse.

Travelling by train or Tube? You'll take the lift up to the Wing just beside Upper Class Check In (Zone A, main terminal building).

Upper Class Wing access is exclusive to Virgin Atlantic Upper Class passengers and Gold Flying Club members.

Virgin Atlantic Clubhouse Love the time before you fly

Step into our award-winning Clubhouse – your preflight escape.

With quiet corners, speedy WiFi and seriously good food, it's the perfect spot to unwind or take care of some last-minute emails. Order from our mouthwatering menu or grab a light bite from the deli bar. Or take a moment to re-energise in the Retreat – our dedicated yoga and relaxation area.

Open to Upper Class, Gold Flying Club and other eligible guests.

You'll find Virgin Atlantic Clubhouses in London Heathrow, New York JFK, Los Angeles, Johannesburg, San Francisco and Washington D.C.

Delta Sky Club

Whether you want to work or relax before your flight, Delta Sky Club is your destination between destinations. Enjoy complimentary cocktails, fresh and healthy food options, free high-speed WiFi and more, in over 50 locations.









Onboard

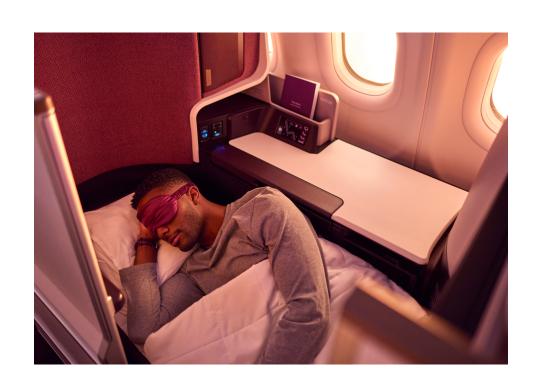
Virgin Atlantic Upper Class

- Glide through Private Security in our Upper Class Wing at Heathrow
- Unwind in the Clubhouse with a cocktail or a preflight workout
- Dine in your suite or mingle in our social space
- Stay connected with onboard WiFi* and inseat power
- Freshen up with a luxury amenity kit and drift off in a fully flat bed
- Be first off the plane and first to your bags
- Back at Heathrow, enjoy a cooked breakfast and refreshing shower at Revivals

Delta One®

- Fully flat bed seat with direct aisle access and luxury bedding
- Chef-curated seasonal meals paired with fine wines**
- Large entertainment screen, noise-cancelling headset, and Missoni amenity kit[†]
- Lounge access, including Partner Lounges, Delta One® Lounge and Delta Sky Clubs®
- SkyPriority® for fast-track security, boarding and baggage handling

*From £2.99



^{**21+} please enjoy responsibly

[†]Product and configurations may vary depending on aircraft type and size



Onboard

Virgin Atlantic Premium

- Breeze through the airport with
 Premium Check In and priority boarding
- Start your flight with a glass of bubbly
- Settle into your extra-spacious seat with headrest, footrest and 38" seat pitch
- Tuck into elevated dining, served with stainless steel cutlery and a stylish table setting
- Keep your gadgets powered and stay connected with onboard WiFi*
- Help yourself to snacks from the Wander Wall whenever you fancy

- Wider seat with extra legroom, deeper recline, and adjustable footrest
- Dedicated overhead storage for your carry-on
- Plush blanket, memory foam cushion, and amenity kit to help you unwind
- Bubbles and bites after takeoff, followed by elevated dining*
- Large high-res screen with noise-reducing headset**
- SkyPriority® check-in, security, and faster baggage handling

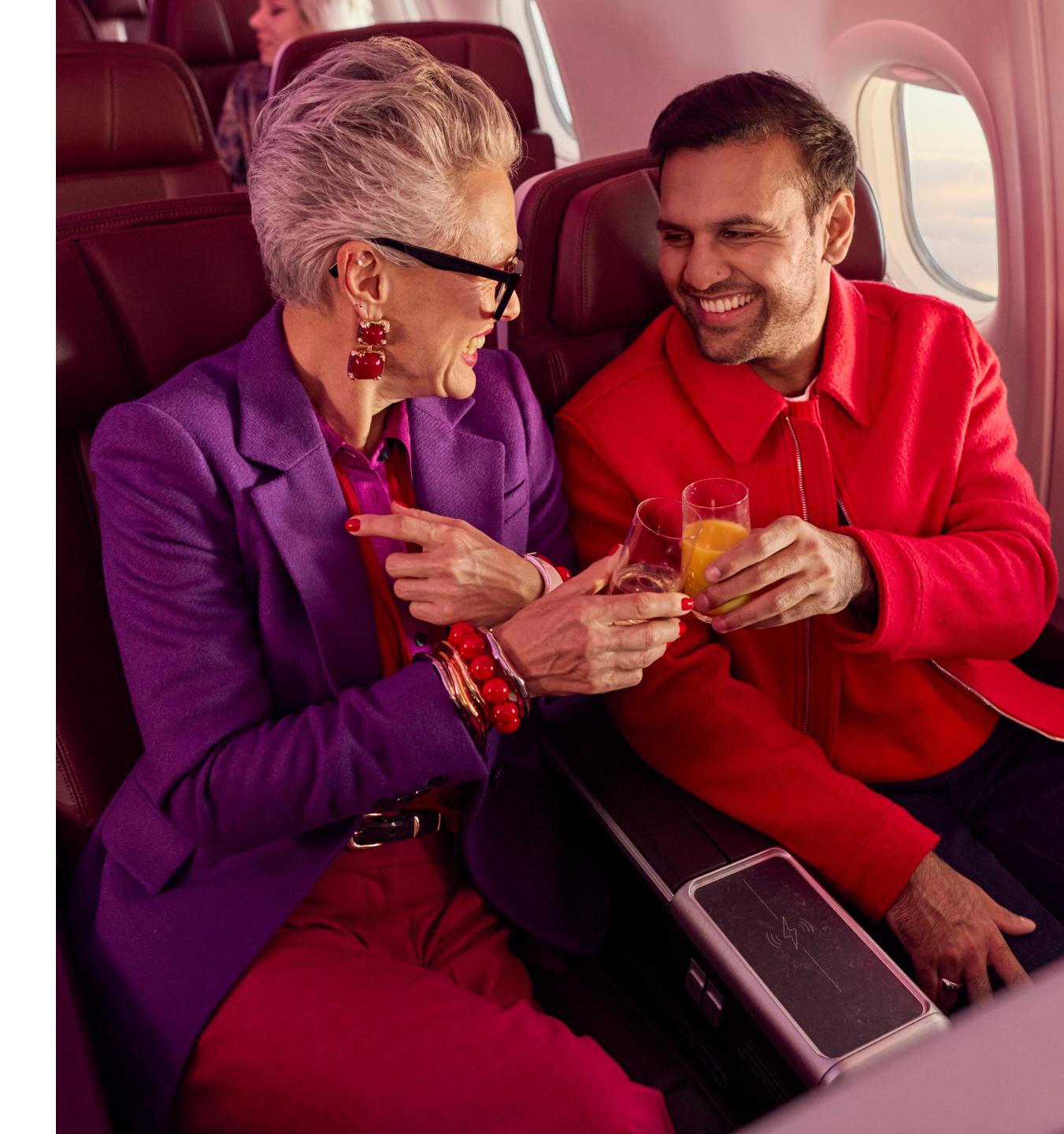




*21+ please enjoy responsibly

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When you land

Virgin Atlantic Revivals

Arrive revived

Want to walk out of Heathrow ready for anything? You can with a pitstop at Revivals* - our exclusive arrivals retreat for Upper Class guests and Gold Flying Club members.

- Power up with a hot shower and luxe toiletries
- We'll press your clothes while you freshen up
- Tuck into a freshly cooked breakfast or lighter continental bites
- Catch up on emails or the morning papers in peace
- Stay connected with free WiFi throughout
- Enjoy coffee from our in-house barista

The Revivals lounge is signposted from the arrivals hall in Terminal 3.

*Open daily 5:30am to 12:30pm



More rewards with Flying Club

The fastest route to elevated travel



Earn and spend points on flights and holidays with Flying Club



Unlock 100s of rewards with Virgin Red, Virgin's reward club



Enjoy exclusive benefits as you move up tiers such as Premium Check In or lounge access



Virgin Points never expire so you can save as long as you need for your next adventure

Flying Club tier benefits

Tier benefits	Silver Eg. with 400 points from an Upper Class return flight	Gold Eg. with 1,000 points from 2 Upper Class returns and a one-way
Additional bonus points on every flight*	30%	60%
Reward flights	✓	✓
Upper Class Check In flying in any cabin		✓
Premium Check In flying in any cabin	✓	
Clubhouse access when flying in any cabin for you plus one guest**		✓
Access to London Heathrow Revivals lounge		✓
Supplementary Silver membership for a friend		✓
SkyTeam status	Elite	Elite+

^{*}Excludes reward flights

Mutually rewarding benefits

Flying with Delta will earn you Virgin Points, which you can redeem on Virgin Atlantic or any other SkyTeam member airline. Delta reward flights start from just 7,500 Virgin Points (one way) and can be used across the entire Delta global network.

What you can earn and how you can spend it

You can use your Virgin Points for every seat onboard, giving you limitless choice and flexibility when planning your next trip.

Flying Club Silver

Two Upper Class returns to New York JFK will give you enough Virgin Points for

- Two Economy return flights* to the Maldives
- Two Premium return flights* to the Caribbean or Dubai

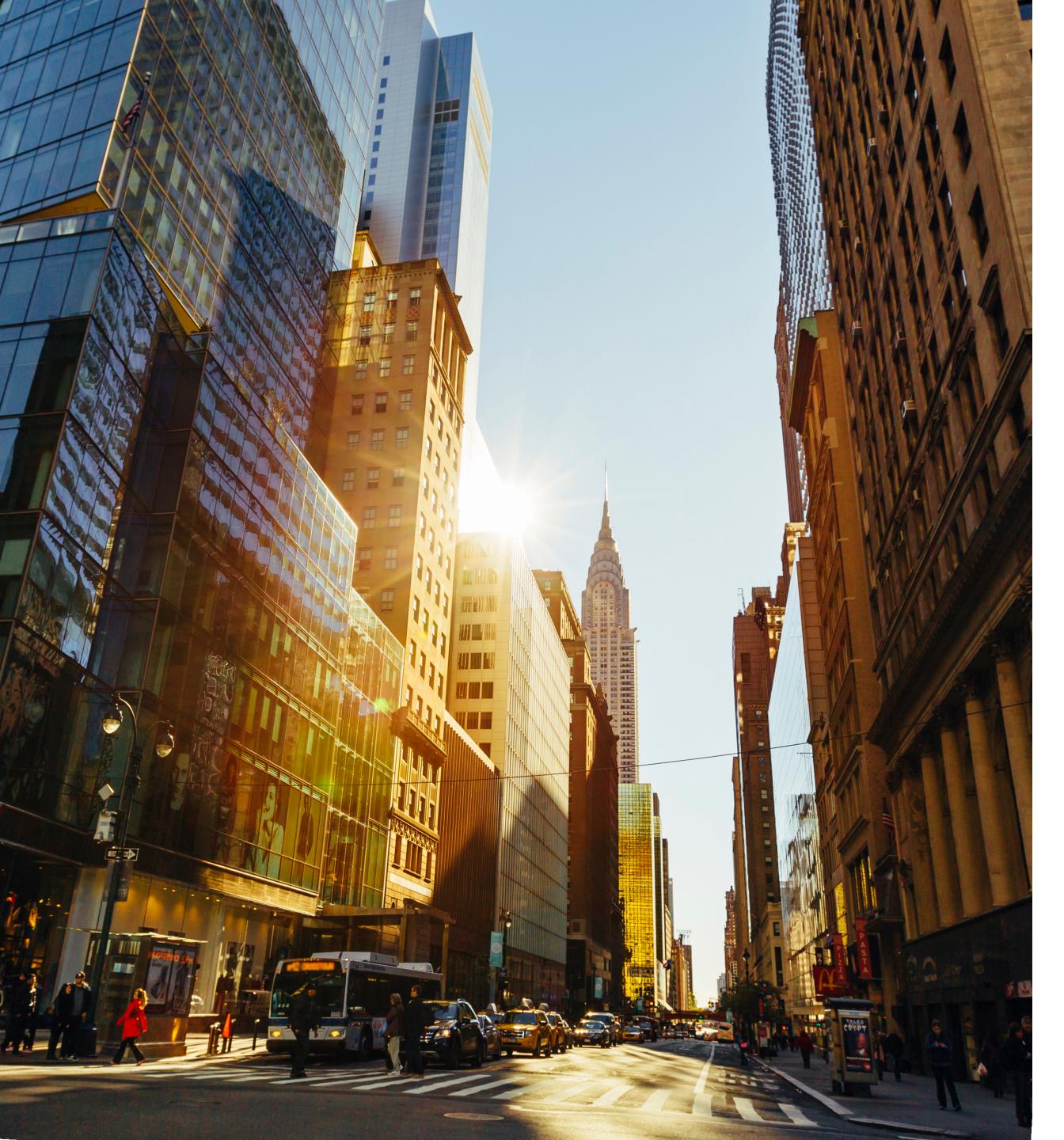
Flying Club Gold

Four Upper Class returns to New York JFK will give you enough Virgin Points for

- Seven Economy return flights* to Orlando, the Maldives or Cape Town
- Five Premium return flights* to the Caribbean

^{**}Access for Gold Flying Club member plus one guest

^{*} Reward flights Virgin Atlantic operated, based on standard season rates, subject to availability and taxes, fees and carrier imposed surcharges apply



Nine bites of the Big Apple, daily

Thanks to our partnership, Virgin Atlantic and Delta Air Lines can take you direct from London to New York JFK, nine times a day, as well as a daily flight from Manchester.

The UK to JFK

Airport	Flight number	Departure	Arrival	Day	Aircraft
LHR	VS3	9.35am	12.45pm	Daily	A330neo/A350
	DL2	10.55am	2.00pm	Daily	B767-400
	VS45	12.25am	3.30pm	Daily	A330neo/A350
	VS9	12.55am	4.00pm	Daily	A330neo/A350
	VS47	3.45pm	6.50pm	Weds, Fri, Sun	B787
	DL4	4.05pm	7.20pm	Daily	A330neo
	VS153	4.50pm	7.40pm	Daily	A330neo/A350
	VS137	6.15pm	9.00pm	Daily	A330neo/A350
	VS25	8.10pm	11.00pm	Daily	B787
MAN	VS0127	2.15pm	4.45pm	Daily	A330neo/A350

JFK to the UK

Airport	Flight number	Departure	Arrival	Day	Aircraft
LHR	VS26	8.10am	8.00pm	Daily	B787
	VS4	6.00pm	6.25am(-1)	Daily	A330neo/A350
	VS10	7.00pm	7.15am(-1)	Daily	A330neo/A350
	DL1	8.20pm	8.50am(-1)	Daily	A330neo
	VS46	9.00pm	9.15am(-1)	Daily	A330neo/A350
	VS154	9.30pm	10.00am(-1)	Daily	A330neo/A350
	DL3	9.50pm	10.15am(-1)	Daily	A330neo
	V138	11.00pm	11.10am(-1)	Daily	A330neo/A350
	VS48	11.59pm	12.35pm	Weds, Fri, Sun	B787
MAN	VS0128	7.30pm	7.45am(-1)	Daily	A330neo/A350