

### Before you fly

### London Heathrow Upper Class Wing The perfect departure

The ultimate departure experience from London Heathrow's Terminal 3. We'll be there to greet you, take your bags and give you your boarding pass, so you can glide through our Private Security Channel and head straight to the Clubhouse.

### Virgin Atlantic Clubhouse Love the time before you fly

Step into our award-winning Clubhouse – your preflight escape.

With quiet corners, speedy WiFi and seriously good food, it's the perfect spot to unwind or take care of some last-minute emails. Order from our mouthwatering menu or grab a light bite from the deli bar. Or take a moment to re-energise in the Retreat – our dedicated yoga and relaxation area.

Open to Upper Class, Gold Flying Club and other eligible guests.



You'll find Virgin Atlantic Clubhouses in London Heathrow, New York JFK, Los Angeles, Johannesburg, San Francisco and Washington D.C.

### Welcome to Bengaluru 080 An ode to the Garden City

Each zone is thoughtfully designed to capture the spirit of the city - with local art, decor, dining, and botanical touches that celebrate India's rich cultural heritage.

Sink into a film in the enclosed screening room, unwind in the wellness area with therapy rooms, or escape to the library for a moment of calm. A premium sensory experience, thoughtfully designed for time well spent.

Located on Level 3 of Bengaluru Airport Terminal 2, the 080 International Lounge is available to Upper Class guests, and Gold Flying Club members.







### Onboard

#### **Virgin Atlantic Economy**

With Virgin Atlantic Economy, we positively encourage you to be choosy. Select Classic or Delight, and relax secure in the knowledge that whichever you go for, you'll get a choice of delicious three-course meals, complimentary drinks and snacks, and inseat power to keep your gadgets going.

**Economy Classic:** Take two 23kg checked bags (to and from India only).

**Economy Delight:** Everything you get with Classic, plus Premium Check In and priority boarding, plus an extra legroom seat.

#### **Virgin Atlantic Premium**

- Breeze through the airport with Premium Check In and priority boarding
- Start your flight with a glass of bubbly
- Settle into your extraspacious seat with headrest, footrest and 38" seat pitch
- Tuck into elevated dining, served with stainless steel cutlery and a stylish table setting
- Keep your gadgets powered and stay connected with onboard WiFi\*
- Help yourself to snacks from the Wander Wall whenever you fancy

#### **Virgin Atlantic Upper Class**

- Glide through Private Security in our Upper Class Wing at Heathrow
- Unwind in the Clubhouse with a cocktail or a preflight workout
- Dine in your suite or mingle in our social space
- Stay connected with onboard WiFi\* and inseat power
- Freshen up with a luxury amenity kit and drift off in a fully flat bed
- Be first off the plane and first to your bags
- Back at Heathrow, enjoy a cooked breakfast and refreshing shower at Revivals

\*From £2.99









## When you land

#### **Virgin Atlantic Revivals**

Arrive revived

Want to walk out of Heathrow ready for anything? You can with a pitstop at Revivals\* - our exclusive arrivals retreat for Upper Class guests and Gold Flying Club members.

- Power up with a hot shower and luxe toiletries
- We'll press your clothes while you freshen up
- Tuck into a freshly cooked breakfast or lighter continental bites
- Catch up on emails or the morning papers in peace
- Stay connected with free WiFi throughout
- Enjoy coffee from our in-house barista

The Revivals lounge is signposted from the arrivals hall in Terminal 3.

\*Open daily 5:30am to 12:30pm



### More rewards with Flying Club

#### The fastest route to elevated travel



Earn and spend points on flights and holidays with Flying Club



Unlock 100s of rewards with Virgin Red, Virgin's reward club



Enjoy exclusive benefits as you move up tiers such as Premium Check In or lounge access



Virgin Points never expire so you can save as long as you need for your next adventure

#### Flying Club tier benefits

| Tier benefits  | Silver Eg. with 400 points from an Upper Class return flight | Gold Eg. with 1,000 points from 2 Upper Class returns and a one-way |
|--|--|---|
| Additional bonus points on every flight*                           | 30%  | 60%   |
| Reward flights   | <b>✓</b>   | <b>✓</b>  |
| Upper Class Check In flying in any cabin                           |  | <b>✓</b>  |
| Premium Check In flying in any cabin                               | <b>✓</b>   |   |
| Clubhouse access when flying in any cabin for you plus one guest** |  | <b>✓</b>  |
| Access to London Heathrow Revivals lounge                          |  | <b>✓</b>  |
| Supplementary Silver membership for a friend                       |  | <b>✓</b>  |
| SkyTeam status   | Elite  | Elite+  |

<sup>\*</sup>Excludes reward flights

#### What you can earn and how you can spend it

You can use your Virgin Points for every seat onboard, giving you limitless choice and flexibility when planning your next trip.

#### Flying Club Silver

Two Upper Class returns to Bengaluru will give you enough Virgin Points for

- Two Economy return flights\* to Orlando
- Two Premium return flights\* to Cape Town or the Maldives

#### Flying Club Gold

Four Upper Class returns to Bengaluru will give you enough Virgin Points for

- Six Premium return flights\* to the Maldives or Cape Town
- Two Upper Class return flights\* to the Caribbean

<sup>\*\*</sup>Access for Gold Flying Club member plus one guest

<sup>\*</sup> Reward flights Virgin Atlantic operated, based on standard season rates, subject to availability and taxes, fees and carrier imposed surcharges apply



### IndiGo Codeshare FAQs

Together with our codeshare partner, IndiGo, we offer multiple connections to and from fantastic destinations across India and increased opportunities for frequent flyers to earn more points than ever before.

#### Loyalty benefits with Virgin Atlantic

Customers can earn Virgin Points when flying on Virgin Atlantic marketed flights, including connections onto IndiGo's network.

#### Meals on IndiGo flights

A meal box will be included in the Virgin Atlantic fare, regardless of the cabin class.

#### Baggage allowance

IndiGo will accept Virgin Atlantic baggage allowances as per the cabin booked on the Virgin Atlantic ticket.

|  | Check in baggage         | Hand baggage  |
|--|--------------------------|---|
| Upper Class  | 2 x bags<br>maximum 32kg | 2 x bags<br>weighing up to<br>12kg for one bag,<br>or up to 16kg<br>combined weight |
| Premium,<br>Economy<br>Delight or<br>Economy Classic | 2 x bags<br>maximum 32kg | 1 x bag<br>maximum 10kg   |

#### Seat selection and online check-in

Customers can check-in online and select their seats.

#### **Connections**

Virgin Atlantic and IndiGo offer several daily connections to and from the following codeshare destinations:

- Ahmedabad (AMD)
- Allahabad (IXD)
- Amritsar (ATQ)
- Bagdogra (IXB)
- Bangalore (BLR)
- Bhopal (BHO)
- Bhubaneshwar (BBI)
- Chandigarh (IXC)
- Chennai (MAA)
- Coimbatore (CJB)
- Goa (GOI) & (GOX)
- Guwahati (GAU)
- Gwalior (GWL)
- Hyderabad (HYD)
- Indore (IDR)
- madre (IBT)
- Jaipur (JAI)Jabalpur (JLR)

- Jammu (IXJ)
  - Jodhpur (JDH)
  - Kanpur (KNU)
  - Kochi (COK)
  - Kolkata (CCU)
  - Leh (IXL)
  - Lucknow (LKO)
  - Nagpur (NAG)
  - Patna (PAT)
  - Pune (PNQ)
  - Raipur (RPR)
  - Ranchi (IXR)
  - Srinagar (SXR)
  - Surat (STV)
  - Vadodara (BDQ)
  - Varanasi (VNS)
  - Vizag (VTZ)

| Destination | Virgin Atlantic | Indigo       |
|-------------|-----------------|--------------|
| Delhi       | Т3              | T1, T2 or T3 |
| Mumbai      | T2              | T1 or T2     |
| Bengaluru   | T2              | T1           |

For international to domestic connections, as per government rules, customers must pick up bags, clear immigration and re-check in for their domestic flight. All customers' bags will be checked through to their final destination.

# India's Silicon city, every day

We can fly you direct from London Heathrow to Bengaluru - all year round

#### LHR to BLR

| Airport | Flight number | Departure | Arrival | Aircraft* |
|---------|---------------|-----------|---------|-----------|
| LHR     | VS316         | 12.45am   | 3.35pm  | B787      |

#### **BLR to LHR**

| Airport | Flight number | Departure | Arrival | Aircraft* |
|---------|---------------|-----------|---------|-----------|
| BLR     | VS317         | 5.40am    | 12.15pm | B787      |

\*Aircraft type and flight time based on seasonal schedule - may vary for short periods

