

Before you fly

Upper Class Wing The perfect departure

Our Upper Class Wing provides travellers with the ultimate departure experience when flying from London Heathrow. On arrival at Terminal 3, your driver will see signposts for Virgin Atlantic Upper Class Wing. Once dropped off, we'll be ready to greet you, take your bags and give you your boarding pass. Then sail through our private security channel straight to our Clubhouse.

If arriving by public transport, take the lift next to Upper Class check in (Zone A main terminal building) to access the private security channel.

Upper Class Wing access is exclusive to Virgin Atlantic Upper Class pasengers, Delta One passengers and Flying Club Gold members.

Open 5am to 9:30pm



Virgin Atlantic Clubhouse Love the time before you fly

Our award winning Clubhouse provides you with soothing atmosphere, five-star service and plenty of spaces to relax and refocus. Quiet areas, power ports and fast WiFi make pre-flight working a breeze. Choose from a delicious selection of fresh food from our à la carte menu or something light and tasty from our Deli.

Virgin Atlantic Clubhouses are located in London Heathrow, New York JFK, Johannesburg, San Francisco and Washington DC.

Delta Sky Club

Whether you want to work or relax before your flight, Delta Sky Club is your destination between destinations. Enjoy complimentary cocktails, fresh and healthy food options, free high-speed WiFi and more, in over 50 locations.







Onboard

Virgin Atlantic Upper Class

- Step onboard to discover your private and spacious suite
- Our fully adjustable ergonomic seats convert to a fully lie flat bed
- Choose to relax or work whilst dining on restaurant-quality food and drink
- Exclusive social spaces, onboard WiFi**
 and in seat charge points make working
 onboard a breeze
- Complimentary Sleepsuits on night flights
- Once you land, you'll be the first to disembark and collect your baggage

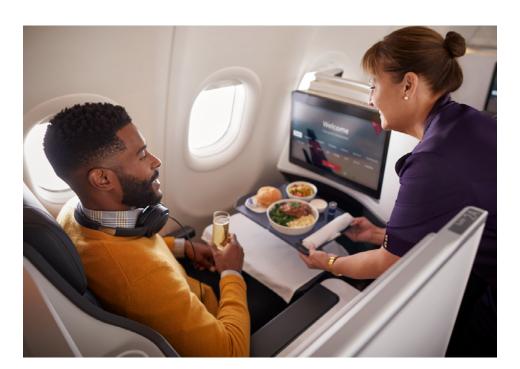
Delta One®

- Individual aisle access, spacious 180-degree fully flat-bed seat with luxury inflight bedding
- Chef-curated seasonal cuisine accompanied by selection of fine wines[†]
- Larger entertainment screen, noise cancelling headset, and handcrafted amenity kits from Missoni[‡]
- Access to Partner Lounges, Delta One[®]
 Lounge and Delta Sky Clubs[®]
- SkyPriority® services including expedited security, premium boarding and baggage handling

**From £2.99



†21+ please enjoy responsibly ‡Product and configurations may vary depending on aircraft type and size



Onboard

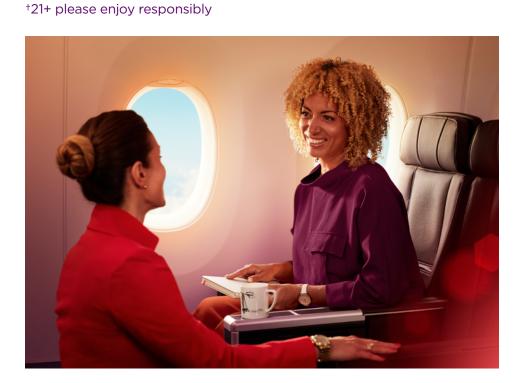
Virgin Atlantic Premium

- Start the smoothest of journeys with Premium Check In and priority boarding
- Onboard, you'll receive a glass of welcome bubbly and a complimentary newspaper
- Relax into one of the most spacious leather seats in its class; with a 38in seat pitch
- Experience personalised service with your own Premium cabin crew team and bespoke menu options
- Every seat comes with an adjustable headrest and footrest for maximum comfort while working and resting

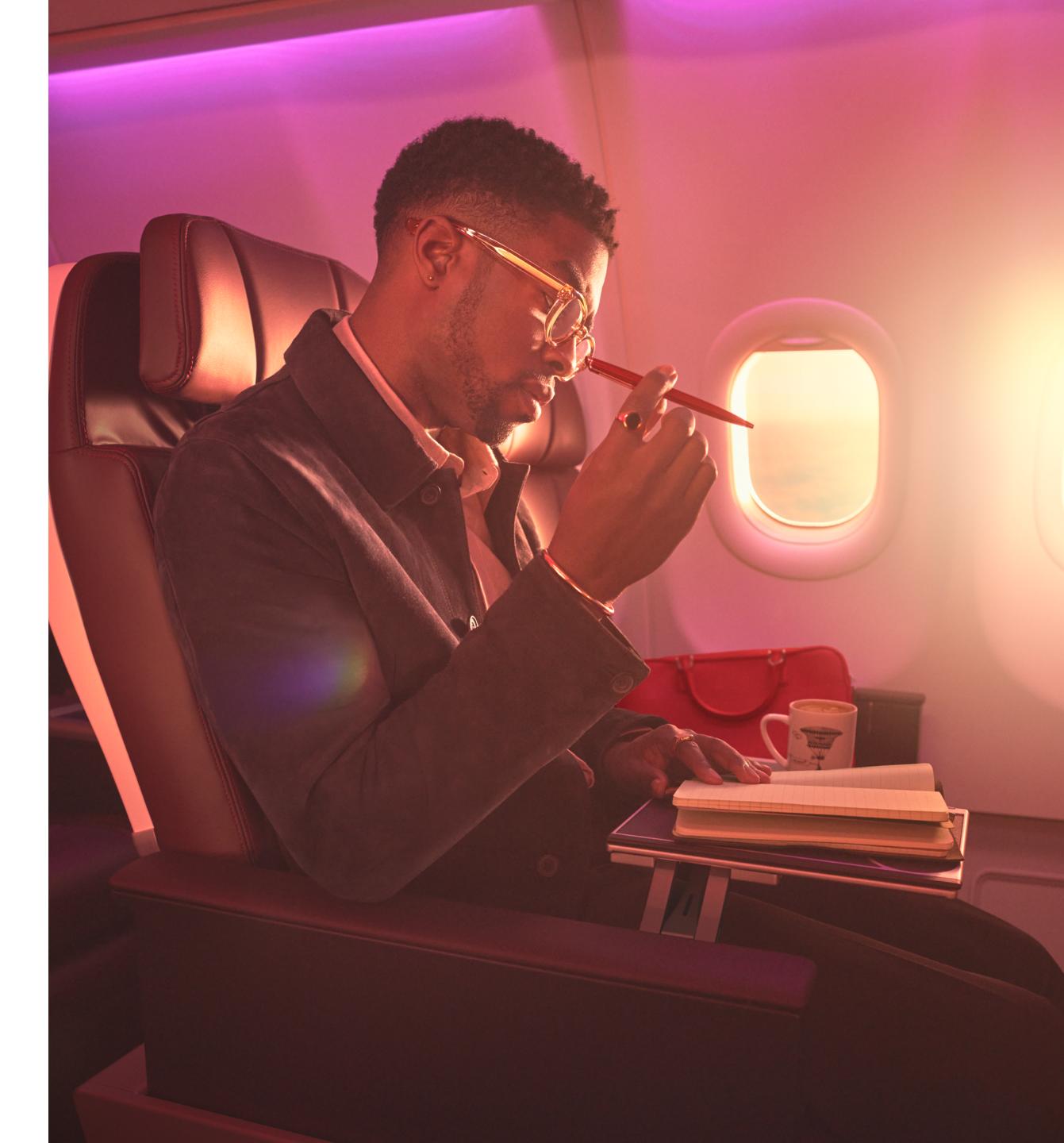
Delta Premium Select

- Wider seats offer more legroom and recline, plus adjustable leg and footrests*
- Dedicated overhead storage for carry-on items
- A plush blanket, memory foam cushion and handcrafted amenity kits to relax and unwind
- A 'bubbles and bites' moment after takeoff is followed by an elevated dining experience[†]
- High-resolution, larger seat-back screen with noise-reducing headset*
- SkyPriority® check-in, security and expedited baggage handling

^{*}Product and configurations may vary depending on aircraft type and size









When you land

Virgin Atlantic Revivals lounge

Reboot and refresh in style

Want to walk out of London Heathrow ready for anything? You can with a pitstop at Virgin Atlantic's exclusive Revivals Lounge* - our arrivals retreat for Upper Class and Delta One® passengers, and Flying Club Gold members.

- Showers to help you freshen up and prepare for your day - with luxury toiletries as an extra treat
- Housekeeping services will press your clothes
- Enjoy a freshly cooked breakfast or lighter continental selection
- Catch up on emails or the morning newspapers away from the terminal bustle
- Free WiFi throughout

The Revivals lounge is signposted from the arrivals hall in Terminal 3.

*Open daily 5:30am to 12:30pm



More rewards with Flying Club

Join Flying Club for free to unlock even more rewards and benefits than ever before.



Earn and spend points on flights and holidays with Flying Club



Unlock 100s of rewards with Virgin Red, Virgin's reward club



Enjoy exclusive benefits as you move up tiers such as Premium check in or lounge access



Virgin Point never expire so you can save as long as you need for your next adventure

Flying Club tier benefits

| Tier points required | Silver 400 points could be an Upper Class return flight | Gold 1000 points could be 2 returns and a one way in Upper Class |
|--|---|--|
| Additional bonus points on every flight* | 30% | 60% |
| Rewards flights | ✓ | ✓ |
| Upper Class check in flying in any cabin | | ✓ |
| Premium check in flying in any cabin | ✓ | |
| Clubhouse access when flying in any cabin for you plus one guest** | | ✓ |
| Access to London Heathrow Revivals Lounge | | ✓ |
| Supplementary Silver membership for a friend | | ✓ |
| Skyteam status | Elite | Elite+ |

^{*}Excludes reward flights

Mutually rewarding benefits

Flying with Delta will earn you Virgin Points, which you can redeem on Virgin Atlantic or any other SkyTeam member airline. Delta reward flights start from just 7,500 Virgin Points (one way) and can be used across the entire Delta global network.

What you can earn and how you can spend it

Flying Club Silver members

Two Upper Class returns to New York JFK will give you enough Virgin Points for

- Two Economy return flights* to the Maldives
- Two Premium return flights* to the Caribbean or Dubai

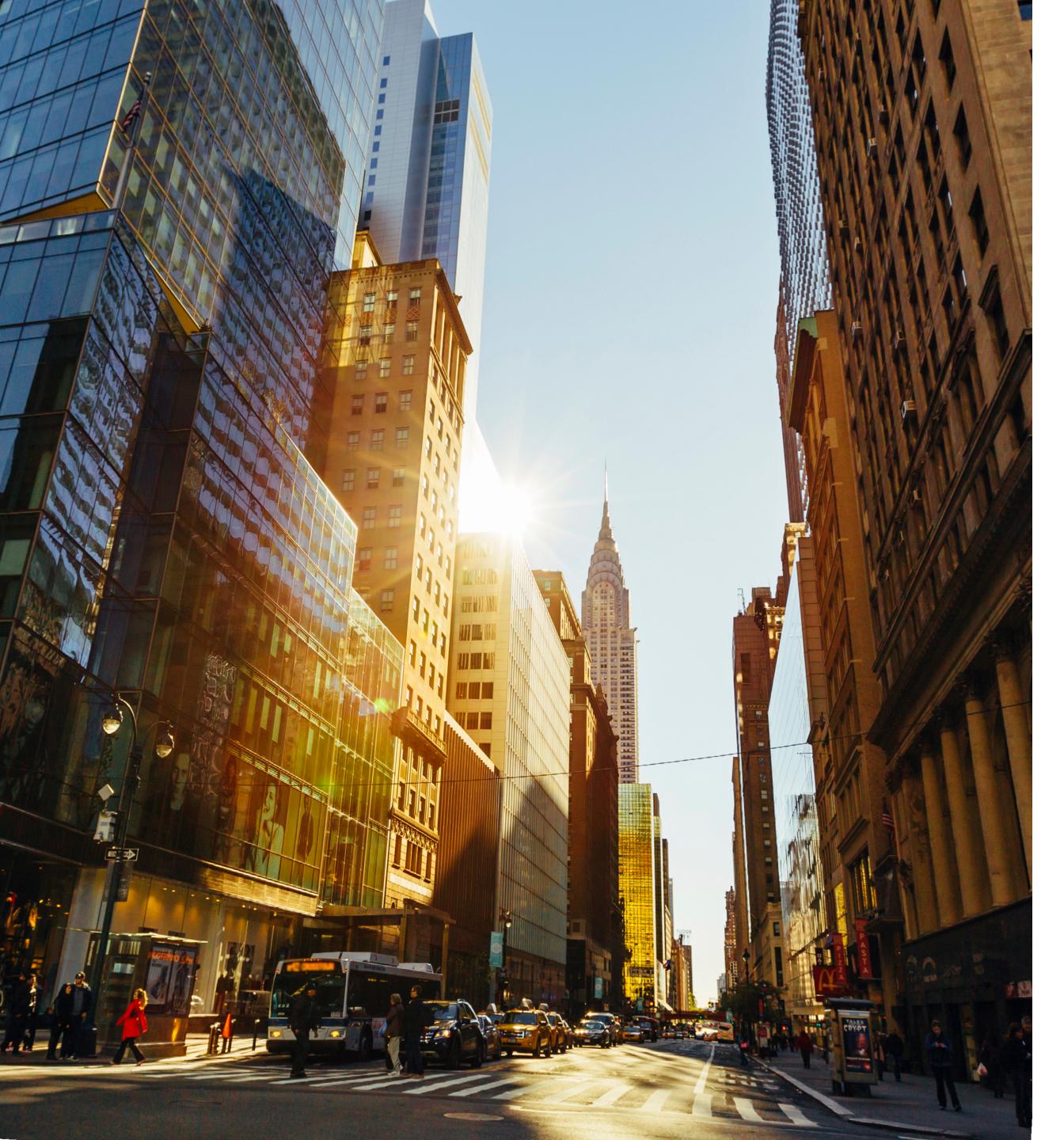
Flying Club Gold members

Four Upper Class returns to New York JFK will give you enough Virgin Points for

- Seven Economy return flights* to Orlando, Maldives or Cape Town
- Five Premium return flights* to the Caribbean

^{**}Applicable for the Gold member and one other passenger travelling on the same Virgin Atlantic flight

^{*} Reward flights Virgin Atlantic operated, based on standard season rates, subject to availability and taxes, fees and carrier imposed surcharges apply



7 bites of the Big Apple daily

Thanks to our partnership, Virgin Atlantic and Delta Air Lines can take you direct from London to New York JFK 7 times a day, as well as a daily flight from both Edinburgh and Manchester.

LHR to JFK

| Airport | Flight number | Departure | Arrival | Day | Aircraft |
|---------|---------------|-----------|---------|----------------------------------|------------------------|
| LHR | VS3 | 08:55 | 11:55 | Daily | A350/A339neo |
| | DL2 | 10:10 | 13:35 | Daily | A330-200 |
| | VS45 | 12:25 | 15:25 | Thurs | A350/A339neo |
| | | 13:05 | 16:05 | Sat & Sun | |
| | | 13:15 | 16:15 | Mon, Tues, Weds | |
| | | 14:00 | 17:00 | Fri | |
| | VS137 | 15:50 | 18:50 | Daily | A350 |
| | DL4 | 16:35 | 20:15 | Daily | B767-400 |
| | VS9 | 17:20 | 20:20 | Daily | A350/A339neo/A333/B787 |
| | VS25 | 20:05 | 23:05 | Daily | B787 |
| MAN | VS127 | 14:00 | 17:05 | Sun, Mon, Tues, Weds, Thurs, Fri | A330 |

JFK - LHR

| Airport | Flight number | Departure | Arrival | Day | Aircraft |
|---------|---------------|-----------|---------|----------------------------------|------------------------|
| LHR | VS26 | 08:20 | 20:10 | Daily | B787 |
| | VS4 | 18:30 | 06:25 | Daily | A350/A339neo |
| | VS46 | 19:01 | 06:55 | Daily | A350/A339neo |
| | DL1 | 19:45 | 07:55 | Daily | A330-200 |
| | VS138 | 20:45 | 08:45 | Sun, Mon, Tues, Weds, Thurs, Fri | A350/A339neo |
| | | 21:00 | 09:05 | Sat | A350 |
| | VS10 | 22:30 | 10:30 | Daily | A350/A339neo/A333/B787 |
| | DL3 | 23:05 | 11:10 | Daily | B767-400 |
| MAN | VS128 | 19:01 | 07:00 | Sun, Mon, Tues, Weds, Thurs, Fri | A330 |

^{*} Aircraft type and flight time based on seasonal schedule - may vary for short periods