

# A partnership that redefines transatlantic travel

The Virgin Atlantic and Delta Air Lines® partnership is designed with transatlantic business travel in mind. Not only do we fly to over 200 US destinations, we're the most connected transatlantic partnership, with convenient schedules, rewarding mutual loyalty programmes, and co-location at key international airports. Plus, with Wi-Fi available on almost all flights, you'll stay connected in the clouds too

Onboard both airlines, customers will experience warm, personal service, award winning entertainment, and innovative products in some of the best premium cabins in the sky.

# Before you fly

## Upper Class Wing

The perfect departure

Our Upper Class Wing provides travellers with the ultimate departure experience when flying from London Heathrow. On arrival at Terminal 3, your driver will see signposts for Virgin Atlantic Upper Class Wing. Once dropped off, we'll be ready to greet you, take your bags and give you your boarding pass. Then sail through our private security channel straight to our Clubhouse.

If arriving by public transport, take the lift next to Upper Class check in (Zone A main terminal building) to access the private security channel.

Upper Class Wing access is exclusive to Virgin Atlantic Upper Class passengers, Delta One passengers and Flying Club Gold members.

Open 5am to 9:30pm



## Virgin Atlantic Clubhouse

Love the time before you fly

Our award winning Clubhouse provides you with soothing atmosphere, five-star service and plenty of spaces to relax and refocus. Quiet areas, power ports and fast WiFi make pre-flight working a breeze. Choose from a delicious selection of fresh food from our à la carte menu or something light and tasty from our Deli.

Virgin Atlantic Clubhouses are located in London Heathrow, New York JFK, Johannesburg, San Francisco and Washington DC.

## Delta Sky Club

Whether you want to work or relax before your flight, Delta Sky Club is your destination between destinations. Enjoy complimentary cocktails, fresh and healthy food options, free high-speed WiFi and more, in over 50 locations.





# Onboard

## Virgin Atlantic Upper Class

- Step onboard to discover your private and spacious suite
- Our fully adjustable ergonomic seats convert to a fully lie flat bed
- Choose to relax or work whilst dining on restaurant-quality food and drink
- Exclusive social spaces, onboard WiFi\*\* and in seat charge points make working onboard a breeze
- Complimentary Sleepsuits on night flights
- Once you land, you'll be the first to disembark and collect your baggage

## Virgin Atlantic Premium

- Start the smoothest of journeys with Premium Check In and priority boarding
- Onboard, you'll receive a glass of welcome bubbly and a complimentary newspaper
- Relax into one of the most spacious leather seats in its class; with a 38in seat pitch
- Experience personalised service with your own Premium cabin crew team and bespoke menu options
- Every seat comes with an adjustable headrest and footrest for maximum comfort while working and resting

\*\*From £2.99



# Before you fly LAX

## Meet and Greet

Our exclusive Meet and Greet service\* makes it easy for you to get through the airport.

Met by one of our Virgin Atlantic hosts at check in, you'll be guided through LAX to the Star Alliance Lounge or to the departures hall. When we're ready to board, our hosts will meet you again before your flight.

To book our Meet and Greet service, email [Global.Team@fly.virgin.com](mailto:Global.Team@fly.virgin.com) or call (UK) 0344 412 6000, (US) +1 8552346237 at least 7 days before your flight.

\*Meet and Greet is subject to availability and doesn't include Fast Track through immigration.

## Check in options at LAX

Wherever you choose to check in, our dedicated teams will be waiting to welcome you and help you with your bags.

You'll find our Virgin Atlantic check in at Terminal 2. We also invite Upper Class travellers to enjoy the exclusive use of the Delta One® check in at Terminal 3.

## Delta One® at LAX

Navigate LAX privately and seamlessly as our dedicated team guides you through check-in, bag drop and security. Relax in our private lounge area featuring light snacks and refreshing towels prior to entering security.

## Star Alliance Lounge

Make the most of our sophisticated Star Alliance Lounge at Los Angeles International Airport.

Because not everyone works the same way, the Star Alliance Lounge gives you the flexibility to choose where and how you work. Get on with what matters to you in private work zones with power ports and fast WiFi, break out into open indoor social spaces, or work with a view on the outdoor terrace.

And when it's time for a break, head to the fully serviced bar. Choose from coffees and soft drinks or complimentary night caps. Oh, and we can't forget about the tea.

After all that, if you find yourself with a few minutes to spare before your flight, the shower suites are the perfect way to help you wind down before your journey.

You'll find the Star Alliance Lounge on Level 6 of the Tom Bradley International Terminal near the central atrium.





# When you land

## Virgin Atlantic Revivals lounge

Reboot and refresh in style

Want to walk out of London Heathrow ready for anything? You can with a pitstop at Virgin Atlantic's exclusive Revivals Lounge\* - our arrivals retreat for Upper Class and Delta One® passengers, and Flying Club Gold members.

- Showers to help you freshen up and prepare for your day - with luxury toiletries as an extra treat
- Housekeeping services will press your clothes
- Enjoy a freshly cooked breakfast or lighter continental selection
- Catch up on emails or the morning newspapers away from the terminal bustle
- Free WiFi throughout

The Revivals lounge is signposted from the arrivals hall in Terminal 3.

\*Open daily 5:30am to 12:30pm



# More rewards with Flying Club

Join Flying Club for free to unlock even more rewards and benefits than ever before.



Earn and spend points on flights and holidays with Flying Club



Unlock 100s of rewards with Virgin Red, Virgin's reward club



Enjoy exclusive benefits as you move up tiers such as Premium check in or lounge access



Virgin Point never expire so you can save as long as you need for your next adventure

## Flying Club tier benefits

| Tier points required   | Silver<br>400 points could be an Upper Class return flight | Gold<br>1000 points could be 2 returns and a one way in Upper Class |
|--|--|---|
| Additional bonus points on every flight*                           | 30%  | 60%   |
| Rewards flights  | ✓  | ✓   |
| Upper Class check in flying in any cabin                           |  | ✓   |
| Premium check in flying in any cabin                               | ✓  |   |
| Clubhouse access when flying in any cabin for you plus one guest** |  | ✓   |
| Access to London Heathrow Revivals Lounge                          |  | ✓   |
| Supplementary Silver membership for a friend                       |  | ✓   |
| Skyteam status   | Elite  | Elite+  |

\*Excludes reward flights

\*\*Applicable for the Gold member and one other passenger travelling on the same Virgin Atlantic flight

## Mutually rewarding benefits

Flying with Delta will earn you Virgin Points, which you can redeem on Virgin Atlantic or any other SkyTeam member airline. Delta reward flights start from just 7,500 Virgin Points (one way) and can be used across the entire Delta global network.

## What you can earn and how you can spend it

### Flying Club Silver members

Two Upper Class returns to New York JFK will give you enough Virgin Points for

- Two Economy return flights\* to the Maldives
- Two Premium return flights\* to the Caribbean or Dubai

### Flying Club Gold members

Four Upper Class returns to New York JFK will give you enough Virgin Points for

- Seven Economy return flights\* to Orlando, Maldives or Cape Town
- Five Premium return flights\* to the Caribbean

\* Reward flights Virgin Atlantic operated, based on standard season rates, subject to availability and taxes, fees and carrier imposed surcharges apply

# Help your business take off in LA with double daily flights

Virgin Atlantic can take you direct from London to Los Angeles twice a day all year round.

## LHR to LAX

| Airport | Flight Number | Departure | Arrival | Aircraft* |
|---------|---------------|-----------|---------|-----------|
| LHR     | VS7           | 10:20     | 13:35   | A350      |
|         | VS23          | 16:45     | 20:00   | B787      |

## LAX to LHR

| Airport | Flight Number | Departure | Arrival | Aircraft* |
|---------|---------------|-----------|---------|-----------|
| LAX     | VS8           | 15:25     | 09:45   | A350      |
|         | VS24          | 22:20     | 16:40   | B787      |

\* Aircraft type and flight time based on seasonal schedule - may vary for short periods

