

## **Termination of Virgin Atlantic (VA) and Singapore Airlines (SQ)'s frequent flyer programme partnership - FAQ's What this means for you**

These FAQs are based on current partnership programme rules, which are incorporated here for reference. The information here is accurate as of 5<sup>th</sup> February 2025 and subject to change. We'll make updates to ensure accuracy and keep you informed along the way.

### **1. Can I still earn Tier and Virgin Points?**

Flying Club members will no longer be able to earn Tier and Virgin Points for travel on Singapore Airlines flights on or after 24<sup>th</sup> April 2025. If you're flying before then, please make sure your Flying Club number is added to your booking so you get your points.

### **2. I flew with Singapore Airlines before 23<sup>rd</sup> April 2025, but didn't add my Flying Club number to my booking. Can I still claim points?**

No worries, you can still claim the points you've earned up to six months after the departure date. You won't be able to claim for flights with a departure date on and after 24<sup>th</sup> April 2025. [How to claim](#)

### **3. I have a Singapore Airlines flight departing after 23<sup>rd</sup> April 2025 with my Virgin Points, is this still valid?**

Yep – you're still good to go. And you can still use Virgin Points to book new Award tickets if the departure date is on or before 23<sup>rd</sup> April 2025.

### **4. Can I make any changes to my Award flight?**

If the departure date is on and after the 24<sup>th</sup> April 2025, then there's no changing the Award tickets. But you can cancel for a refund of points - plus taxes and surcharges.

### **5. Will I still get my Flying Club benefits?**

Benefits for Flying Club members travelling on Singapore Airlines flights will not be available on or after 24<sup>th</sup> April 2025. But if you're flying before then, it's all systems go. Gold benefits include:

- Extra 23kg baggage
- Lounge access
- Business Class check in
- Priority baggage
- Priority boarding

### **6. Does this news affect my benefits with other airlines?**

This is a mutual agreement between Virgin Atlantic and Singapore Airlines and has no impact on our many other partnerships, within the SkyTeam family and beyond. [Virgin Atlantic partner airlines](#)