

Container requirements

In order to fly your pet on our aircraft, you must obtain a travel kennel that complies with IATA live animal regulations. The kennel needs to meet the following specifications:

- The crate must be made of wood or hard plastic and be rigid on all sides. It should be non-collapsible and there should be no roofgrill/opening
- It must be equipped with a suitable water dish, attached to the inside door of the kennel – should you not have a water dish we can provide these
- It must be ventilated around all 4 sides (however the sides must not be ventilated at the bottom as this will weaken the integrity of the container)
- The base must be leak-proof
- You must put absorbent material in the bottom of the pet kennel (i.e. shredded newspaper, animal disposal pads) for the comfort of your pet
- The locking mechanism must be central on the door and be of a kind where the door pins fit through the roof and floor by at least 1.6cm
- The minimum cage size we accept is 71 x 52 x 54cm (external measurements)
- If the cage looks damaged, your pet and the cage may be refused for travel

How to ensure the correct sized kennel for your pet

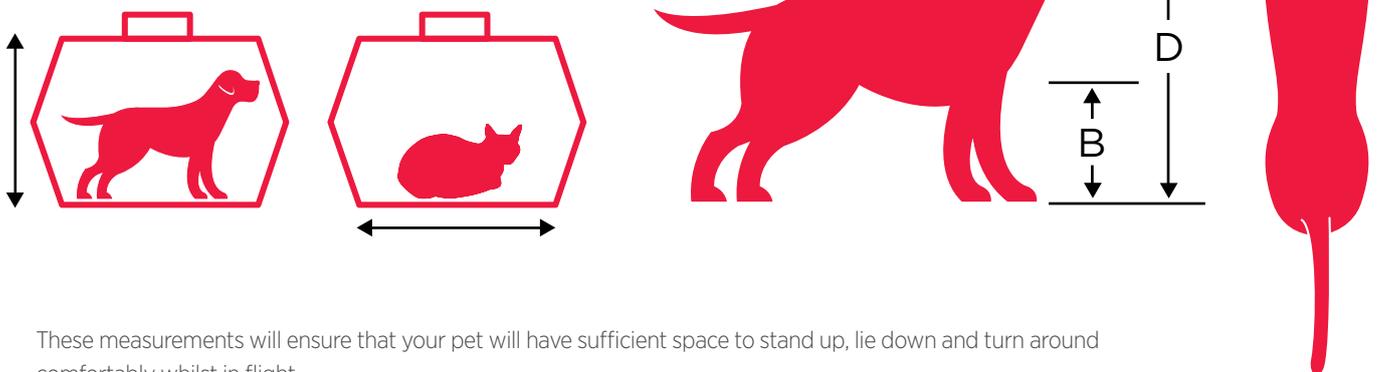
The diagrams below will help you to ensure you have the correct size kennel. It must be large enough to comfortably accommodate your pet to stand up and turn around freely, leaving at least 5cm headroom space between the top of your pets head/ears and the rooftop of the kennel.

A = length of animal from tip of nose to base/root of tail

B = height from ground to elbow joint. $A + \frac{1}{2} B$ = length of container

C = width across shoulders or widest point (whichever is the greater). $C \times 2$ = width of container

D = height of animal in natural standing position from top of the head or the ear tip to the floor (whichever is higher)/height of the container (top flat or arched). Please add 5 cm on top of this measurement to cover adequate headroom.



These measurements will ensure that your pet will have sufficient space to stand up, lie down and turn around comfortably whilst in flight.

Please note failure to have the correct size kennel could result in your pet being refused for transport on the day of departure.

If you have any questions please don't hesitate to ask.

For further information on any of the above please feel free to contact a member of our Shipping department on **0344 873 8000**.